

**GOVERNMENT OF
JAMMU & KASHMIR**

CITIZEN'S CHARTER

FOR

**Indira Gandhi Govt. Dental College & Hospital,
Jammu**

**Rehari Chungi,
Jammu**

The Indira Gandhi Govt. Dental College & Hospital, Jammu is a professional Institute established by the Government of Jammu and Kashmir in the year 2004 with the dual purpose of providing dental oral health care education and training thereby generating professionally qualified dentists to cater to the oral health needs of the Union Territory of Jammu and Kashmir. There is an intake of sixty three students inclusive of thirteen EWS seats in BDS and two postgraduate students in seven specialties. The staff, residents and student trainees provide dental care to patients in the nine specialties of dentistry as listed below:-

- I) **DEPT. OF ORAL MEDICINE & RADIOLOGY:-** Deals with the diagnosis **and** treatment of oral mucosal diseases which may be of local origin or oral manifestation of systemic diseases. It also provides services in the field of Forensic Odontology. The Radiological Section provides facilities for a wide variety of radiographic Investigation for the dento-maxillofacial area.
- II) **DEPARTMENT OF PEDODONTICS:** - This department deals with the dental health problems of children and adolescents and impart a varied range of treatments like filling, extraction, scaling and minor oral surgical procedures Endodontic, Interceptive, Preventive treatment in Childrens.
- III) **DEPARTMENT OF ORTHODONTICS:** - This department imparts specialized treatment for improperly positioned teeth, jaws and the face as a whole with respect to its aesthetics and function.
- IV) **DEPARTMENT OF PERIODONTICS:** - The department in addition to routine Scaling and Polishing carries out specialised treatment like Flap Surgeries, Gingival Grafting, Bone grafts, Gingivectomies Frenum relocation etc.
- V) **DEPT. OF ORAL & MAXILLOFACIAL SURGERY:** - It carries out routine extraction and other specialized surgical procedures for diseases of Jaws and other parts of the mouth, trauma & RTA cases.
- VI) **DEPARTMENT OF CONSERVATIVE DENTISTRY:** - Conservative Dentistry and Endodontics deals with all types of filling, root canal treatment for the dental restoration of teeth.
- VII) **DEPARTMENT OF PROSTHODONTICS:** - Prosthodontics deals with the restoration of natural teeth or the replacement of missing teeth with artificial substitutes or both. It carries out fixed Prosthodontics, Removable Prosthesis, Maxillofacial Prosthesis, and Implant Prosthesis.
- VIII) **DEPARTMENT OF PUBLIC HEALTH DENTISTRY:** - Under Public Health Dentistry, our dental staff conducts school dental health camps.

All the camp patients as well as general O.P.D patients are treated in the department. **Treatment** in the form of restorations, scaling (cleaning of teeth), minor extractions, root canal treatment is done in the department.

A dental van goes to all the rural areas of Jammu Division, for dental checkups and treats the patients. Immune compromised patients referred to the department are also treated. Patients with tobacco habits like smoking, chewing tobacco are counselled in our Tobacco Cessation Clinic for quitting the harmful habit.

Two satellite clinics are also functional in rural areas of Jammu division for training of students for rural dentistry

- IX) **DEPARTMENT OF ORAL PATHOLOGY:** - The Pathologic basis of disease is also the rationale for the management of disease. To this end, the department provides routine clinical Pathology and Histopathology (Biopsy) services for patients referred from other departments. Facilities for Frozen Section Immunohistochemistry, Biochemistry etc. are also available in the department. For other specialized investigations patients may be referred to GMC Laboratories.

EMERGENCY WING

Consultant, Residents, House Surgeons and dental surgeons from the other departments are on call for 24 hours on all days for emergency services. Duty Doctor is available in Major specialties during Hospital working hours. The decision to call in a specialist is that of the treating doctor.

OPD TIMINGS & SLIP CHARGES

Every out patient seeking treatment at the hospital is registered and issued a case paper @ Rs. 5/-. This Institution provides specialised treatment to the patients in the fore mentioned departments at the following timings 10.00a.m. to to 4.00 p.m. (except Sundays). In addition to above, casualty and emergency services are available 24 hours on all days at the emergency department of Indira Gandhi Govt. Dental College, Jammu.

MAINTENANCE SERVICES:-

The hospital has its own Electrical & Mechanical wing and services are also availed from the Engineering wing of Medical Division for ensuring proper maintenance and working of its various equipments.

MISCELLANEOUS FACILITIES: -

Wheel Chairs is available on request at the Main Entrance of the Hospital for non-ambulatory patients. Point of Care dental services for patients with disabilities is available. Lifts are available for access to higher floors. There is a standby generator to cater to emergency services in case of power failure. Adequate drinking water facility is available during hospital working hours. Amrit Store(Pharmacy), Govt. of India is located in the Indira Gandhi Govt. Dental College & Hospital, Jammu premises which is open during working hours.

Doctors Details

This Hospital has the following category of Doctors supported by Para Dental Staff for rendering Dental treatment.

In Position & Sanctioned Strength

S.No	Post Designation	In Position	Sanction Strength
01.	Principal	01	01
02.	Professor	06	09
03.	Associate Professor	04	09
04.	Assistant Professor	09	11
05.	Lecturer	11	16
06.	Registrar	16	16
07.	House Surgeons	20	20
08.	Dental Surgeons	06	04

GRIEVANCE REDRESSAL MECHANISM

**Name and Contact details of Public Grievance Officer Indira Gandhi Govt.
Dental College, Jammu :**

Name – **Smt. Kiran Raina**

Designation – **Administrative Officer**

Office Address – **Indira Gandhi Govt. Dental College,
Jammu**

Rehari Chungi,

Jammu-180005

Telephone No – 0191-2564962

Fax No – 0191-2565588

E-Mail – iggdcjgrievances@gmail.com

For Contact

Phone Nos.:- (0191) -- 2565630
-- 2564962

Fax:- (0191) -- 2565588

E-mail :

principaliggdc-jk@nic.in

Dental Procedures and Rates

<u>S. No</u>	<u>Name of Procedure/ investigation</u>	<u>Rate</u>
A	DEPARTMENT OF PERIODONTICS	
1	Scaling (oral Prophylaxis)	Rs. 50/-
2	Periodontal wire splitting	Rs. 100/-
3	light cure splitting	Rs. 200/-
4	Fiber reinforced splitting	Rs. 500/-
5	open curettage per arch and root planning	Rs.100/-
6	Bone graft	Equivalent to the cost of the bone graft
B	DEPARTMENT OF PEDODONTICS	
1	GIC Restoration	Rs. 50/-
2	Ag Amalgam restoration	Rs. 50/-
3	Light cure composite	Rs. 75/-
4	Polycarboxylate cement	Rs. 25/-
5	ZNOE cement filling	Rs. 20/-
6	Pulpotomy (Excluding permanent restoration)	Rs. 100/-
7	Pulpectomy(Excluding permanent restoration)	Rs. 100/-
8	RCT (Anterior) excluding post obtural filling	Rs. 125/-
9	RCT (Posterior) exculding post obtural filling	Rs. 150/-
10	Pulp Caping direct/indirect with Ca (OH) ₂	Rs. 50/-
11	Pulp capping direct with MTA	Rs 75/-
12	Pulp capping direct with Laser	Rs. 100/-
13	Apexification	Rs. 100/-
14	Amalgam/GIC build up	Rs. 50/-
15	Composite splint	Rs. 50/-
16	GIC Splint	Rs. 50/-
17	Acrylic crown	Rs. 50/-
18	Pulp capping direct with MTA	Rs. 250/-
19	Fixed space maintained (Distal shine, Band and lop. Band and Bar Nance space M, Lingual Arch Transplatal	Rs. 400/-
20	Space regainer	Rs. 300/-
21	Removable final space maintainer	Rs. 50/-

22	Habit breaking appliances-Removable	Rs. 100/-
23	Habit breaking appliances-Fixed	Rs. 200/-
24	Hawleys	Rs. 200/-
25	Removable Fxnal	Rs. 200/-
26	Mytxnal appliance	Rs. 300/-
27	Pit and Fissure sealants	Rs. 50/- per arch

Department of Orthodontics		
1	Fixed applied activation (Each Arch)	₹ 150/-
2	<i>Fixed Orthodontics appliance</i>	₹ 5200/-
3	Bracket rebonding (per bracket)	₹ 200/-
4	Lingual Transplatal arch	₹ 1000/-
5	Adjunct co cementation (per tooth)	₹ 50/-
6	Fixed functional	₹ 5000/-
7	Orthopedic appliance	₹ 1000/-
8	Removable Orthodontics appliance	₹ 2200/-
9	Removable Orthodontics activation	₹200/-
10	Removable appliance activation	₹ 50/-
11	Additional appliance component	₹ 50/-
E	Department of Conservative Dentistry	
1	Silver amalgam restoration	₹ 150
2	Anterior RC	₹ 125
3	Posterior RCT	₹ 150
4	Light Cure Restoration	₹ 200
5	Glass Ionomer Cement	₹ 100
6	Vital bleaching/ per tooth	₹ 200
7	Metal post	₹ 200
8	MTA/Bone graft	₹ 200
9	Core build up (Amalgam/ composite)	₹ 200
10	Indirect pulp capping	₹ 50
11	Direct pulp capping	₹ 50
12	Composite	₹ 50

F DEPARTMENT OF PROSTHODONTICS AND DENTAL MATERIALS		
1	Maxillary and mandibular complete denture	₹600
2	Single complete denture	₹300
3	Over denture	₹ 300 each plus ₹ 75 each metal capping
4	Removable partial denture	₹80 for one tooth plus ₹ 20 for subsequent teeth
5	Feeding Plates	₹ 50
6	Eye prosthesis	₹ 300
7	Porcelain fixed to metal crown	₹ 500
8	Metal acrylic crown	₹ 350
9	Cast post and core	₹ 100
10	Recementation of crown/ bridge	₹ 50 per unit
11	Prefabricated Acrylic crown	₹ 100
12	Acrylic crown	₹ 100
13	Repair of Prosthesis	₹ 100
14	Relining and rebasing	₹ 100 per arch
15	Bite plate	₹ 100
16	All metal crown	₹ 400 per unit
17	Bite plate	₹ 100
18	Removal of faulty Acrylic prosthesis	₹ 50- quadrant
19	Removal of fixed prosthesis	₹ 50 unit
G DEPARTMENT OF ORAL MEDICINE & RADIOLOGY		
1	OPD film	
2	IOPA film	

3	Lateral ceph	
4	Occusal radiograph	
H	MISCELLANNEOUS	
1	Cost of application form house Job/ Registrar/Demonstrator/Tutor	₹ 500-each